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**Summary**

* 13 years of experience as an **SAP OTC functional Consultant with S/4 HANA Projects experience**,
* Experience of working on 2 End to End Implementation 4 Annual Support projects 1 Company code rollout projects having multiple enhancements as per the business need.
* Have experience of working in manufacturing Life science retail, Telecommunication, Technology, and waste management industries verticals.
* Have experience of working with Global renowned players in SAP consulting and have worked with some of the best Clients in its industry verticals.
* Experienced in full life cycle enhancements, rollouts and production support projects, including designs, mapping, configurations, testing.
* Experience of understanding **business requirements** conducted workshops and carried out on **AS-IS** and **TO-BE** processed documents and preparing **fit-gap analysis documents**.
* Expert with creating the documentation **Business blue print**, **Configuration document** **test strategy** preparation **Unit test script, integration test script** along with business.
* For WRICEF created functional specifications and coordinated with technical team ABAP UI5 and basis for getting developed with required coding standards and tested ABAP object with all possible business scenario.
* Very good experience on integration of SD with MM, FICO modules.
* Involved in UAT (user acceptance test) with business and support UAT and solving integration and business issues on priority.
* Knowledge in integrations with BW Wearhouse system & BODS, BOBJ
* Have knowledge of Interfaces work required to be done from SAP side.
* Verify the cutover data with uploaded data for 100% upload in SAP system.
* Participated in Go No go decision and Supported the PGLS (post go live support)
* I have experience in SAP Application management services (AMS). My expertise includes handling various aspects of SAP production support, maintenance, and troubleshooting. I have developed strong skills in SAP modules, system configurations, and end user support. With my experience, I am well-equipped to deliver efficient to deliver efficient and reliable SAP AMS solutions.
* Experienced in HPQC test scripts in Alstom project.
* Batch Management: batch determination strategy as per FIFO, FEFO,
* Experienced in BADI & BAPI user exits.

**S/4 Hana:**

* Knowledge with setting up **BP** (Business Partners) in S4 Hana.
* Knowledge of how to use **AATP** sub-modules like **BOP, PAC, and ABC strategy** to optimize supply chain processes.
* Knowledge in utilizing **CCM** and **settlement management** to streamline Management of settlements.
* Experience creating **Invoice Output BRF+ functions** that can be called from external applications and pass invoice header and item data to generate invoice outputs.
* Knowledge in activation of standard **FIORI applications** for order fulfilment and invoicing processes were developed.

Understanding of how S4Hana Settlement Management works and its required set up is a plus, as SAP Sales Commission Configuration Steps are quite similar to Sales Rebate

**Output & interfaces:**

* Worked on **EDI** transactions (both inbound and outbound), IDOC type, IDOC extension, partner profile maintenance, message type, and IDOC monitoring and pre-processing.
* Worked on EDI 850 and 810 for order processing and Invoice processing.

**Project Experience:**

**Client: BAT British American Tobacco**

**Project duration:** Nov 2023 to till date.

**Project Location:** North Carolina Winston Salem

**Roles:** SAP SD LeadConsultant.

**Project Abstract:** British American Tobacco p.l.c. is a British multinational company that manufactures and sells cigarettes, tobacco and other nicotine products. The company, established in 1902, is headquartered in London. As of 2021, it is the largest tobacco company in the world based on net sales.

**Responsibilities:**

* Analyse process and configuration issues as they occur in the SAP Production system.
* Met with the end-users, gathered requirements and understanding the requirements meeting

expectations and converting the requirements into Functional Design Documents

* Worked closely and effectively with other process teams and the business units in all functional areas and

levels of management.

* Configure sales order types, item categories, schedule categories, Incompletion log procedures, copy

control routines, pricing requirements and Order reason codes.

* Define pricing condition tables, access sequences, pricing condition types based on various levels of

Product Hierarchy.

* Provided second and third level technical support to provide resolution to a problem and implement

configuration changes and enhancements to SAP.

* Communicated with the end-users and Business Analysts thus resolving production issues.
* Worked as second level SAP support in driving functionality enhancements and SAP knowledge to the

user community.

* Creation of test scenarios for unit testing and integration testing for business processes.
* Worked on Pricing Requirements, alternate Condition type calculation, alternate condition base formula,

condition groups.

* Worked on copy control configuration, data transfer routines, copy requirements.
* Extensively worked on Transfer of requirements/Availability Check, ATP, EDI.
* Configuration of Inter-company sales transaction.
* Project managed SAP/EDI roll- out, writing Functional Specs, EDI blueprinting, mapping flat-file order and invoice to/from IDOC format.
* Worked on enhancement of order management report, order changes report, order output, invoice

output etc.

**Client: Georgia Pacific-KOCH**

**Project duration:** Feb 2023 to Nov 2023

**Project Location:** Detroit.

**Rôles:** SAP SDConsultant.

**Project Abstract:** G-P LLC is an American pulp and paper company based in Atlanta and is one of the world's largest manufacturers and distributors of tissue, pulp, paper, toilet and paper towel dispensers, packaging, building products and related chemicals.

**Responsibilities:**

* Regenerate settlement documents for the settlement of customer condition contracts
* Change the settlement document data, terms of payment before release to accounting.
* Maintain current business volume performance by displaying the business volume results for 1- or 12-months periods preceding your condition contract settlement dates.
* Maintain the condition contract condition types and settlement dates.
* condition contracts according to the extension calendar in the condition contract header. Worked with various interfaces of the Client.
* Participating in Month-end monitoring activities & downtime time activities.
* Consignment process Fill-Up, Issue and Consignment returns.
* Automated delivery creation of shipping point and auto delivery
* STO working on the pricing procedure determination for the condition types except excise duty.
* ASN Advanced shipping notification maintain product details, package details and carrier selection.

**Client: Microsoft Corporation**

**Company: Accenture**

**Project: SAP TAX** Vertex Implementation.

**Project duration:** Nov- 2019 to Nov- 2022

**Roles:** SAP SD functional Consultant

TEO Project, we did the integration with Vertex Tax Engine.

**Project abstract:** Vertex is the third-party system (TEO) Tax engine optimization to calculate the taxes. Implemented SAP TAX Vertex solution for US and Canada along with EMEA countries in a Microsoft, tax calculations. configured tax conditions, tax codes, rates, and jurisdictions within SAP system.

**Responsibilities:**

* Day to day interaction with client to discuss the design solutions, Functional Designs, testing and effort estimation.
* Getting AS IS and TO BE processed reviewed with Clients and taking Sing-offs. Preparing Functional Specification Documents with unquestionable explanation of requirement and the approachable solution.
* Troubleshooting system issues (transactional, configuration-related) at SAP Level, by replicating issues in the quality system, releasing to the production system upon user confirmation
* Making the Requirements and Solutions Understand the Testing team and helping them to write the rigorous Testing Scenarios.
* Analyse issues related to Tax, work with Vertex team to fix the issues on time.
* Work with the engineering team for validating and signing off the test results of new objects before deploying them into the production system.
* Work within integrations on BW warehouse system & BODS & BOBJ

**Client: Microsoft Corporation**

**Company: Accenture**

**Project duration:** - Mar 2017 to Nov- 2019

**Roles:** SAP SD functional Consultant

**Project:** Agreement Modernization, Enhancement**,** Accenture Services. Functional analyst

**Project abstract:** To support OEMs line of business, Agreement modernization is a project to move from license wizard (LW) tool to contract lifecycle management (CLM) tool, the LW tool has been used for the creation of customers and contract in sap via RFC, now CLM will going to perform same transactions with advanced functions and speed.

**Responsibilities:**

* Responsible for business requirement analysis, preparation of specifications as per requirements.
* Worked on IDOC & RFC to transfer data from SAP to CAT tool and CAT tool to SAP.
* Worked on Customer master, customer IDOC & Sales order customization & Sales order output IDOCs.
* Prepared rational configuration and manual configuration documents.
* Movement of TRs to MSU (Production Support Test system) and maintaining TR list.
* Resolving bugs in SIT and UAT phase.
* Provide support to Business until Go-Live and Final check of configuration.

**Client: Alstom**

**Company: Accenture**

**Project duration:** April 2015 to Mar- 2017

**Role:** Support & Enhancements.

**Project abstract:** At Alstom, we value curious and innovative people who are passionate about working together to reinvent mobility, making it smarter and more sustainable. We are building an agile, inclusive, and responsible culture, where diverse people are offered opportunities to learn, grow and advance in their careers, with options across functions and

geographies.

**Responsibilities:**

* New configuration changes as per business requirements
* Configured changes in service notifications, service orders, repairs procedure and resource related billing.
* Configured core business process of CS modules based on SAP recommended best practices, for service notification, repair orders, service orders, resource related billing (RRB) service contracts and other service-related master data.
* Configured sales document types for returns, credit and debit memo requests.
* Co-ordinated with CPI, ABAP team to develop different interfaces like Webservice.
* Involved in all testing phases and postproduction support.
* Handling team members and monitoring their work, resolving their work-related issues in time.
* Preparation of configuration manual and user manual for SD, MM modules.
* Freights in Pricing Procedures (Billing), etc.
* Customized new Output types and pro-from invoices based on the client requirement.
* Analysing the business requirement & mapping the same into SAP
* Worked with consultants and cross-functional users to meet the project objectives.
* Evaluation, Configuration, Testing, Implementation & Post Go Live Support.
* Using HPQC to execute the test scenario.

**Client: Hero Steels.**

**Project:** ECC Implementation.

**Role:** SAP SD Functional Consultant

**Project duration:** August 2011 to April - 2015.

**Project abstract:** Hero steels Limited is HERO Group’s flagship company. The product range includes different sizes rolled coils. And dimensioned coils manufacturing depending on the customer’s requirement.

**Responsibilities:**

* Create contracts/ release orders/ purchase orders/ stock transfer orders/ create delivery/ goods issue/ integration testing.
* Configure mass maintenance of Sales orders allowing the customer service department to make mass changes in sales orders.
* As the SD consultant in the team, I was involved in the design, modelling, configuration and development of the shipping, picking, packing, and transportation processing applications.
* Configured Copying requirements to accomplish customer requirement.
* Designed profiles for each shipment type which automatically initiated the goods issue and

billing cycle on completion of the shipment

* Account Assignment and Credit Management
* Attend workshops to gather user requests.

**Appreciations and achievements:**

* Received 7 Spot awards for the support provided in configuring business processes from Accenture Solutions service PVT.
* Have received the Above and Beyond award in the segment for client satisfaction.

# Academic snapshot:

MCA Master of computers applications from Andhra University in the year 2011